California Blood Bank Society
Transfusion Medicine Regional Seminar

Presented by the Quality, Safety & Compliance Committee

Saturday, February 4, 2012 - 8:00 A.M. TO 4:00 P.M.

Course # 02020412

Target Audience: All Transfusion Medicine Professionals including MDs, MT/CLSs, RNs, Administrators, and Recruiters
This program is approved by California Laboratory Field Services for 6.0 contact hours of continuing education (Provider Number 0034).
Provider approved by the California Board of Registered Nursing, Provider Number 01351 for 6.0 hours of continuing education.
CME credits are not available for Physicians.

This Regional Seminar will be held via audio conferencing with half of the speakers onsite in the North and half onsite in the South

American Red Cross, Northern CA Oakland, CA	Kaiser Downey Medical Offices Downey, CA

PROGRAM SCHEDULE *(Subject to change)*

7:00 – 8:00	REGISTRATION, CONTINENTAL BREAKFAST (PROVIDED), & WELCOME
8:00 – 9:00	*"Measurement Basics for the Beginner"* Mary A. Lieb, MT(ASCP)SBB, CQA(ASQ); Director, Quality Source, Blood Systems, Inc. Objective: 1. Define and compare use of Performance Monitors, Quality Indicators and other measurements of organizational or process quality. 2. Provide an example of how quality measurement tools can be used for checking the effectiveness of solutions.
9:00 – 10:00	*"Quality Tools: Where Do I Start?"* Marianne A. Silva, MS, MT(ASCP)SBB, CQA(ASQ); Manager, Quality, Regulatory and Compliance, USC Clinical Laboratories, Keck Hospital of USC, USC Norris Cancer Hospital Objective: 1. List three quality tools that help identify common problems in the transfusion services environment. 2. Provide an example where basic quality tools were applied in summarizing gaps that contributed to a problem.
10:00 – 10:30	BREAK
10:30 – 11:30	*"Lean in the Transfusion Service"* Jean Stanley, MBA, MT(ASCP)SBB, CMQ/OE(ASQ)CQA; Senior Consultant, ValuMetrix Services, Ortho Clinical Diagnostics, Inc. Objective: 1. Describe how Lean principles can be incorporated in the development and implementation of new processes. 2. Describe how the application of Lean can decrease turn around times and increase productivity in the laboratory.
11:30 – 12:30	LUNCH BREAK (LUNCH WILL BE PROVIDED)
12:30 – 1:30	*"Tomorrow's Clinical Laboratory - The Role of the MLT"* Eileen S. Licuanan, MT(ASCP)SBB; Adjunct Faculty, Southwestern College Alicia M. Triplett, MA, MLS(ASCP)CM; Acting Program Director, Southwestern College Objective: 1. List three of the major academic elements of an accredited MLT school curriculum. 2. Compare the MLT training for Transfusion Medicine with CLS curriculum. 3. Discuss possible roles of MLTs in Transfusion Medicine.
1:30 – 2:30	*"What's the latest on Document Control?"* Patricia Grace, BS, RN; Compliance Officer, BloodSource Objective: 1. List three system requirements to be considered when selecting an electronic document control system. 2. Share lessons learned and helpful hints for successful validation of systems for document control.
2:30 – 3:00	BREAK
3:00 – 4:00	*"ISO 15189 - A New Level of Quality?"* Susan Emmer, MA, MS, CLS(ASCP)SBB, CQA; Section Manager, Blood Bank, Coagulation, Hematology, Northern CA Kaiser Permanente Regional Laboratory Keith Ng; Director of Laboratory Services, IPS & ISO 15189, Northern CA Kaiser Permanente Regional Laboratory Objective: 1. List five elements of the ISO 15189 quality standards. 2. Discuss the process of ISO 15189 certification preparation and survey.

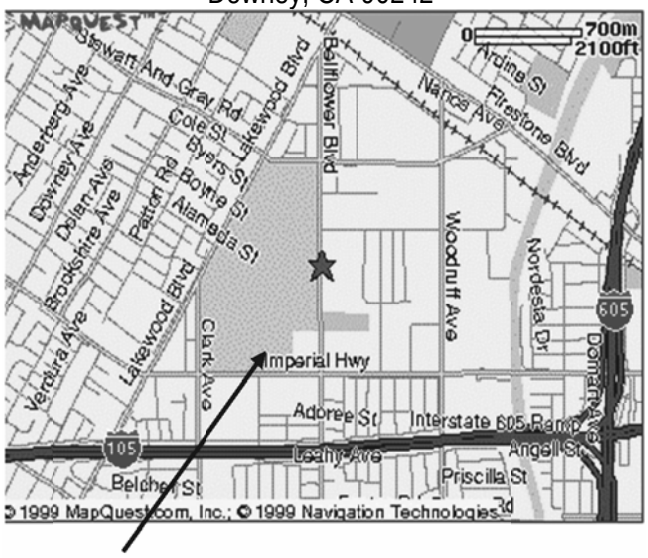
Continued on reverse

Seminar Location Information.

Additional information may be available at these links: www.cbbsweb.org, MapQuest.com, googlemaps.com or maps.yahoo.com.

American Red Cross, No CA Region
6230 Claremont Ave.
Oakland, CA 94618
Parking is limited. Please carpool

Kaiser Downey Medical Offices
9449 E. Imperial Hwy., Bldg C, Rooms IC21 & IC22
Downey, CA 90242



Imperial Medical Office Buildings

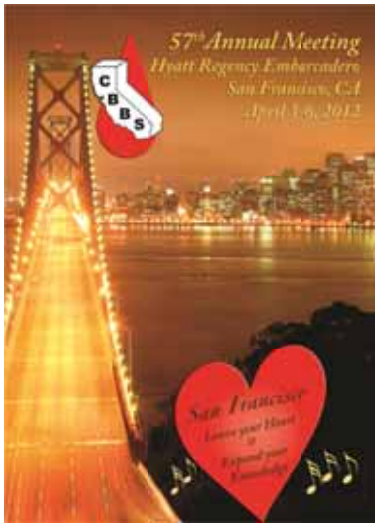
Register online at www.cbbsweb.org.

If you prefer, you may print a registration form from our website instead. Note that there is a $10 fee for offline registration. If you do not have access to the web, please request a registration form from the CBBS Central Office (520) 749-6908; email CBBS@CBBSWEB.ORG

Discounted Pre-registration Fees Submitted ONLINE*	Discounted Pre-registration Fees Submitted Via MAIL OR FAX*	ON-SITE Full Registration Fees
$ 65 ..... CBBS Individual Member	$ 75 ..... CBBS Individual Member	$ 80 ..... CBBS Individual Member
$165 ..... Non-Member	$175 ..... Non-Member	$180 ..... Non-Member
$ 50 ..... Full-time Student	$ 60 ..... Full-time Student	$ 65 ..... Full-time Student
$145 ..... First-time CBBS Individual Member *(Includes one seminar & 2012 CBBS membership!)*	$155 ..... First-time CBBS Individual Member *(Includes one seminar & 2012 CBBS membership!)*	$160 ..... First-time CBBS Individual Member *(Includes one seminar & 2012 CBBS membership!)*

Registration form and payment must be RECEIVED in the Central Office on or before Saturday, January 29 to receive the discounted pre-registration pricing. All others must register **on-site and are subject to full fee and space availability.*

Refunds: A registrant shall receive a refund of 75% of their registration fees if written notice is received by the Central Office more than 30 calendar days prior to the beginning of the seminar. If received less than 30 calendar days but more than 7 days, they shall receive a refund of 50%. No refund shall be given if notice is received within 7 days of the start of the seminar.



We are pleased to invite you to attend the
57th CBBS Annual Meeting
Hyatt Regency Embarcadero, San Francisco, CA
Tuesday, April 3, - Friday, April 6, 2012

Educational sessions will fill your days, while the selection of fabulous and diverse San Francisco restaurants and entertainment will fill your evenings. Don't miss this opportunity to stay in a luxurious 4-star hotel overlooking the Bay Bridge and Ferry Building.

We look forward to seeing you there!

Additional information is available on the CBBS home page (www.cbbsweb.org)